

## Audacious - Support #1139

### Can't read files downloaded from mp3juices.cc (metadata read error)

November 16, 2021 11:23 - Amine Mzoughi

<b>Status:</b>	Rejected	<b>Start date:</b>	November 16, 2021
<b>Priority:</b>	Major	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Affects version:</b>	4.1		
<b>Description</b>			
The player showed a popup to inform me that it's unable to read the metadata of the file.			
The files I downloaded are playable with Windows 10 audio player.			
To reproduce the issue : download a song from <a href="https://www.mp3juices.cc/">https://www.mp3juices.cc/</a> (e.g. CKAY - LOVE NWANTINTI _ OFFICIAL AUDIO) and open it with Audacious.			

#### History

##### #1 - November 16, 2021 17:14 - John Lindgren

- Tracker changed from Bug to Support

##### #2 - November 19, 2021 20:01 - Amine Mzoughi

NB : I can't play the files downloaded from mp3juicees.cc on my car MP3 player too. I guess I will use a YouTube converter it's a better alternative.

##### #3 - December 18, 2021 16:56 - John Lindgren

- Status changed from New to Rejected

Do you have the same issues with MP3 files downloaded from a more mainstream service (Amazon or such)?

##### #4 - December 18, 2021 17:10 - Amine Mzoughi

No. But I believe that a metadata error should not be an obstacle to read a file.

You can delete this issue if you don't agree.

Best Regards.

##### #5 - December 18, 2021 21:26 - John Lindgren

Okay, I changed the error message to align with your beliefs.

In a future version, it will say instead, "The file could not be decoded. It may be invalid, corrupt, or in an unsupported format."