# Audacious - OLD, PLEASE USE GITHUB DISCUSSIONS/ISSUES - Bug #321

# New Scrobbler can not connect with Last.fm - error appears in the Windows Audcious Verision

July 20, 2013 15:20 - Roland Haslinger

Status:	Closed	Start date:	July 20, 2013	
Priority:	Minor	Due date:		
Assignee:	John Lindgren	% Done:	100%	
Category:	plugins/scrobbler2	Estimated time:	0.00 hour	
Target version:	3.4.1			
Affects version:				
Description				

Hi :)

Have downloaded the latest available Version today from the Audacious Site - Works fine, only the Scrobbler 2 Plugin does not work at all in the Windows Version!

When i open the Plugin Preferences and click on "Check Permissions" in the Scrobbler 2 Plugin i only get a "network Problem - There was a problem contacting last.fm, please try later" message back.

But when i use the old Scrobbler Plogin, no problem appears, i can connect with the last.fm Servers and submit my tracks.

Seems there is some kind of Bug, hopefully it can be fixed!

## History

## #1 - July 20, 2013 15:21 - Roland Haslinger

Sorry, i screwed up, somehow the field assignee got filled with a name...

## #2 - July 20, 2013 19:40 - Thomas Lange

Roland Haslinger wrote:

Sorry, i screwed up, somehow the field assignee got filled with a name...

You chose accidentally the right person... :D Take a look on "About" of the Scrobbler2 plugin.

# #3 - July 21, 2013 09:43 - Luís Picciochi

I think the assignment is automatic. Can you please run autacious with -V and attach the output? It should be something like: C:\Program Files\audacious\audacious.exe -V

# #4 - July 21, 2013 15:50 - Roland Haslinger

Tried that, but does not work sadly.

## #5 - July 28, 2013 22:50 - Luís Picciochi

- File Audacious on Windows.log added

#### Apparently it works, but for some reason you have to redirect the output to some file in order to see it, sadly.

audacious.exe -V > c:\some\dir\where\your\user\has\permission\to\write\output.txt

The relevant line is this:

scrobbler\_communication.c:151 [send\_message\_to\_lastfm]: Could not communicate with last.fm: Unsupported protocol.

jlindgren: was the curl library compiled with HTTPS support?

### #6 - July 28, 2013 23:15 - Luís Picciochi

Related: http://stackoverflow.com/questions/197444/building-libcurl-with-ssl-support-on-windows

Apparently, OpenSSL will also have to be added to the Windows compilation process. Alternatively, there's a curl binary with SSL support from curl itself, if you want to avoid compiling it and OpenSSL: <u>http://curl.haxx.se/download.html</u>

#### #7 - July 30, 2013 01:15 - John Lindgren

- Assignee changed from Luís Picciochi to John Lindgren

- Target version set to 3.4.1

Luís Picciochi wrote:

Apparently, OpenSSL will also have to be added to the Windows compilation process. Alternatively, there's a curl binary with SSL support from curl itself, if you want to avoid compiling it and OpenSSL: http://curl.haxx.se/download.html

Duly noted; I will look into this for 3.4.1.

#### #8 - August 28, 2013 13:31 - Dmitry Viskov

I have the same bug on my Debian system:

\$ dpkg -s audacious
Package: audacious
...
Architecture: amd64
Version: 3.4-1

\$ dpkg -s audacious-plugins

Package: audacious-plugins ... Architecture: amd64 Multi-Arch: same Version: 3.4-1

\$ lsb\_release -a
No LSB modules are available.
Distributor ID: Debian
Description: Debian GNU/Linux testing (jessie)
Release: testing
Codename: jessie

\$ lsb\_release -a
No LSB modules are available.
Distributor ID: Debian
Description: Debian GNU/Linux testing (jessie)
Release: testing
Codename: jessie

When i try to turn on "Check Permissions" in Scrobbler 2.0 plugin it prints "Network Problem. There was a problem contacting last.fm, please try later"

# #9 - September 07, 2013 13:55 - Edmond Sicard

Dmitry Viskov wrote:

I have the same bug on my Debian system:

[...] [...] [...]

When i try to turn on "Check Permissions" in Scrobbler 2.0 plugin it prints "Network Problem. There was a problem contacting last.fm, please try later"

I see the same error message on Ubuntu 13.04 (64-bit), audacious Version: 3.4.1-1~webupd8~raring

# #10 - September 09, 2013 18:57 - John Lindgren

This bug is about a missing OpenSSL library in the Windows build. Comments here about anything but the Windows version will be ignored.

#### #11 - September 14, 2013 23:58 - John Lindgren

- Status changed from New to Closed

- % Done changed from 0 to 100

I've uploaded a Windows build of 3.4.1 with OpenSSL support. This fixes the "unsupported protocol" error. However, scrobbling is still not working for me on Windows because of <u>#343</u>.

#### Files

Audacious on Windows.log

14.9 KB July 28, 2013

Luís Picciochi